

## The process

Upon arrival at the clinic for your Teledermatology Consultation, our Scanning Nurse will record your relevant medical history and complete a series of **high definition microscopic and macroscopic images** of the skin complaint(s).

## What happens next

The images of your skin complaint, along with your medical history taken by the Scanning Nurse, will be reviewed by one of our Consultant Dermatologists. When your results are available, a member of our medical team (GP or Nurse) will call you to discuss your **results and treatment plan**.

## Possible outcomes

**No follow-up required** – all is well, and no intervention is needed. You or your GP will receive your discharge letter. An SMS will also be sent to you with a direct link to where you can view your results. For any queries regarding your medical records, please contact us or your GP.

**A prescription is required** – you will receive a call from our GP to discuss the Consultant's recommendations. Once you have spoken with our GP, a valid prescription will be sent to your chosen pharmacy. Should you hold a GMS card, a valid prescription will be posted out to the address that you have provided, please bring this to your GP to be transcribed onto a GMS prescription.

**A follow-up consultation is required** – after reviewing your case, our Consultant may recommend a face-to-face consultation or a surgical procedure. You will be contacted by a member of our medical team who will discuss the recommendations. If you consent, your complete case file will be transferred to the Consultant's private practice, who will then contact you to schedule an appointment at a suitable time.

### For further information, contact us on:

Website [allview.ie](http://allview.ie) | Email [info@allview.ie](mailto:info@allview.ie) | Phone **01 224 8100**

Scan the QR code to download this leaflet, or to access the online version.

