

Teledermatology

The process

Upon arrival at the clinic for your Teledermatology consultation, our Scanning Nurse will record your relevant medical history and take a series of **high definition microscopic and macroscopic images** of the skin complaint(s) referred by your GP.

What happens next

The images of your skin complaint along with the medical history taken by the Scanning Nurse will be reviewed by a Consultant Dermatologist who will provide us with your **results and treatment plan**.

Possible outcomes

No follow-up is required – all is well and no intervention is needed. Your GP will receive your discharge letter, and an SMS will be sent to you with a direct link where you can view your results. For any queries regarding your medical records, please contact your GP.

A prescription is required – you will receive a call from our GP to discuss the Consultant's recommendations. **GMS patient** - a valid prescription will be posted out to the address that you have provided. Please bring the prescription to your GP to be transcribed onto a GMS prescription. **Public patient** - a valid prescription will be sent to your chosen pharmacy once you have spoken with our GP.

A follow-up consultation is required – if a face-to-face consultation or a surgical procedure is recommended, you will automatically be referred back to St James's Hospital for the procedure with one of the hospital's Consultants.

St James's Hospital will arrange a follow-up appointment for you in the following weeks/months depending on the urgency of your skin condition. You will receive a letter in the post to inform you of the same.

Contact AllView For further information: allview.ie | info@allview.ie | Phone **01 224 8100**

Contact St James's Hospital Address: James Street, Dublin 8, D08 NHY1
Phone **01 410 3000** (Ask for Dermatology Department)

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